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**Introduction**

The 4728 S & W Monitor used in conjunction with a Model 4528 Detector Card and Model CX-645 Probe, provides continuous on-line monitoring of percent water in crude oil.

The monitoring system measures changes in the product stream capacitance. The dielectric constant (Dk) (a key factor in capacitance measurement) of the product stream changes dramatically as water content varies. The change in capacitance is accurately measured and correlated to percent water by calibration against “shake out” data.

The Model 4728 displays the percent water on a digital indicator and indicator status lights continuously display the conditions measured by the system. Alarm relays and a 4-20 mA output can be used to connect the system to other supervisory or control elements.

**Specifications**

<table>
<thead>
<tr>
<th><strong>Input Power</strong></th>
<th>115 VAC +/- 15%, 50/60 Hz, 2 watts</th>
</tr>
</thead>
<tbody>
<tr>
<td>220 VAC (Optional)</td>
<td>14-28 Volts DC @ 130 mA</td>
</tr>
</tbody>
</table>

**S&W Range**

0-5%, 0-10%, or 0-20%

**S&W Alarm Setpoint**

0-100% of S&W Range

**Input Signal**

0-5V DC from 4528 Detector

**Indicators**

S&W / Setpoint LCD

Merchantable Oil LED, -Green

Excess S&W LED, -Red

Bypassing Oil LED, -Yellow

**Outputs**

4-20 mA analog

**Relays**

SPDT Relay, 10 Amp 250 VAC

1/2 Hp 250 VAC, 13A 120 VAC resistive

1/3 Hp 120 VAC, 10 A 30V DC resistive

**Time Delay**

0-90 seconds adjustable in 10 second steps.

Off delay approximately 10% of on delay time.

**Temperature Range**

-20°F to 160°F (-29°C to 71°C)

**Enclosure**

NEMA 4X, Fiberglass, water resistant

NEMA 7, Explosion Proof

<table>
<thead>
<tr>
<th><strong>Description</strong></th>
<th><strong>Part Number</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Model 4728 Monitor/ WP Housing</td>
<td>81001114</td>
</tr>
<tr>
<td>Model 4728 Monitor/EXP Housing</td>
<td>81001115</td>
</tr>
<tr>
<td>Model 4528 Detector</td>
<td>81001164</td>
</tr>
</tbody>
</table>

**Percent Water Set Point**

The Digital Indicator on the Model 4728 displays percent BS&W. The setpoint (BS&W Limit) can be observed by moving the percent BS&W/Setpoint switch to the lower or setpoint position. If it is desired to change the setpoint, rotate the setpoint adjust knob until the new limit value is displayed. The switch must be held in the lower position while performing this adjustment. When the switch is released the indicator will display the percent water.

**Time Delay**

The delay that occurs between excess BS&W indication and bypassing, relay transfer, is determined by the position of the time delay switch. The time is adjustable from 0-90 seconds in 10 second steps. The off delay, excess BS&W to merchantable oil, is approximately 10 % of the on delay (30 sec. on, 3 sec. off). The output relay is normally energized with merchantable oil and de-energized when in the bypass mode. **Unit failure will de-energize the relay and cause the system to bypass.**

**Analog Output**

The analog output is 4-20 milliamperes corresponding to 0-5%, 0-10%, 0-20% depending on unit range. The 4-20 mA output function is accomplished by the use of a precision integrated circuit. The 4 mA point may be adjusted slightly with the zero control on the Model 4728. The 20 mA point is factory preset.

The Model 4728 utilizes a loop switch to determine whether the 4-20 mA loop will be self powered or powered by a remote supply. In the internal mode the unit will drive 4-20 mA through a maximum loop resistance of 600 ohms. Loop resistance values of >600 ohms are possible with an external power source.

In the external mode the current loop may be powered from an external power supply (40 volts max.) through a 3 wire circuit. Maximum loop resistance will be

\[ R_{loop} = \frac{V_p - 13.5}{0.02} \]

where \( V_p \) is the power supply voltage.

**Note:** Under no condition should power be applied to the “+” or “-” 4-20 mA terminals. **Circuit damage will occur.** See page 6 for hookup.
In late 1997 CSA approval was received on the Model 4728 readout unit. This approval required a change in the layout of the P.C. card. This section reflects the new layout and wiring hook-up of the CSA approved model.

The biggest change was to go from a single wiring terminal strip across the bottom of the P.C. card to three terminal blocks. These blocks consist of a plug and socket. Pull up to remove plug. Attach wires to plug. Push plug back down onto socket prongs to reassemble.

The functions and locations of these three blocks on the P.C. card are as follows:

(a) Left side - 110 V AC power input
(b) Bottom - Relay contacts
(c) Right side - Detector card connections, 4-20 mA hook-ups and 24 V DC power input for DC operation of the 4728.

The second change concerns switch S1 which is located at the lower right of the P.C. card. The position of this switch determines whether the 4-20 mA output is to be internally powered from the 4728, or externally powered from an outside source. Care must be taken to be sure this switch is in its proper position BEFORE an external 4-20 mA loop power source is connected. Failure to have the switch in the proper position may cause component failure and void the unit’s warranty. The positions of this switch are OPPOSITE those of the non-CSA model. On the CSA model, push the slide bar UP to use an external power source or DOWN to use internal power from the 4728.

The function and operation of all other controls on the 4728 are as described in the manual.
The Model 4528 Detector mounts in the explosion proof conduit on the capacitance probe. It converts water changes in the oil flowing through the probe to an output voltage that varies with the water. The output will be 0-5 volts regardless of the range of the detector (i.e. 0-5%, 0-10%, 0-20%). To mount the detector in the conduit the top aluminum plate must be removed. This can be accomplished by removing the three screws marked “A” in the above drawing and gently lifting the top plate off of the printed circuit board. Find the short white or red wire with the clip on it and gently pull the wire straight up. Remove the nut from screw “B”. Insert the printed circuit board into the conduit. Position the board so the rod sticking up from the probe goes into the round hole on the printed circuit board, just below the “Probe” - “Ref” Switch. Center the P.C. Card over the mounting holes and insert screw “B”. Push the clip on the end of the white or red wire down firmly on the rod coming up from the probe. Rotate the clip if necessary. Replace aluminum top plate by using the three screws marked “A” on the drawing.
Wiring Diagram

Note:
Position of loop switch on CSA Approved 4728 is opposite of these. See Page 3.

Note:
* Max loop resistance is 600 OHMS when internal powered

WARNING: When using external loop power (Vp) it MUST be connected as shown or serious electrical damage will occur. DO NOT connect external loop power direct to the "+" and "-" 4-20 mA terminals. Be sure loop switch is in external position.

Spade Lugs are not used on CSA Approved Model 4728.

Note:
Typical Interconnecting cable between Detector and Readout. Maximum recommended length is 300 feet.
Warning: Loop Switch MUST be down in external position BEFORE connecting external power on 4728 with bottom terminal strip. Loop Switch MUST be up before connecting external power on CSA Approved Model 4728 with the two sides and bottom terminal strips.

*See page three for information on CSA Approved 4728.
The probe is constructed of two concentric tubes. Wetted and internal surfaces are coated with a fused epoxy powder. The inner tube is insulated from the outer tube by Teflon spacers and is electrically connected to a terminal within the sensor housing. The internal element spacers can be fitted with trimmer rods should it be necessary to adjust the base capacitance.

**Note:** Field Conversion kit to modify Model CX-201 Probes to CX-645 configuration available. Stock No. 49020402
Typical Applications

Percent Water Indication
In this application the Indicating Unit provides percent water reading on the front panel. The Indicating Unit may be located near the Measuring Unit or at a remote central control room.

Percent Water Indication and Pneumatic Control
In this application an analog to air converter may be mounted adjacent to or remote from the Indicating Unit housing. A 3-15 psi pneumatic output signal is provided directly proportional to the percent water in the process.

Percent Water Indication and Set-Point Control
In this application the adjustable alarm may be used to operate a diverter valve should the water content exceed a preset percentage. Local indication is provided and an analog output for other indication and control functions is available.

Percent Water Recording
In this application the Indicating Unit provides local reading on an indicating meter and provides an analog output signal to a standard recorder. In place of the recorder this output could be connected to a meter, computer input, or any other DC input device.

Percent Water Indication
In this application the Model 4528-5A Detector only is used to provide an analog output proportional to water cut. The 4728 Indicating Unit is not required.

Percent Water Indication
In this application the Indicating Unit provides percent water reading on the front panel. The Indicating Unit may be located near the Measuring Unit or at a remote central control room.
Typical Tank Flow Diagram

- Water
- Treated Oil
- Lease Inlet
- Heater Treater
- Working Tank
- Lease Shut-in Control
- Level Controlled by Cadmex
- Level Control
- Monitor Control Panel
- B.P. Valve
- Wet Oil
- BS&W Probe
- Prover Loop
- Meter
- To Pipeline
Detector Calibration - "Original Mode"

The original model was first marketed in the mid 1980's, identifiable by the four point terminal strip used to connect wiring to the 4728. This indicator can produce an erroneous negative output under certain conditions.

1. Connect Power, Probe Detector Chassis, and Indicator Unit Interconnecting Wiring. Remove top plate from Detector Chassis. Connect clip on end of red wire to rod coming up from Probe, reinstall top plate.

2. Turn on Power/System to cause oil to flow through probe. Allow flow to stabilize. Ignore lights on 4728 indicator unit until calibration is complete.

3. Take grindout of water in oil. For calibration purposes the oil should preferably consist of less than 1% water.

4. A. 4528 Detector (0-5%)
   1. Set Probe/Ref. Switch at top of chassis to Probe position.
   2. Set D.C. Voltmeter on 0-10 volt scale, insert leads in test jacks on detector face or watch digital readout on face of model 4728 indicator unit.
   3. Turn Coarse Zero Adjustment (marked C on detector face) to get meter reading as close as possible to grindout.
   4. Turn Fine Zero Adjustment (marked F on detector face) to get complete agreement of reading to grindout (i.e. if grindout was .3 then volt meter/indicator should read .3.)
   6. Adjust span control to make reading be 5.00 higher than grindout (i.e. if grindout was .3, span control is adjusted to get reading of 5.3.)
   7. Remove volt meter. Move Probe/Ref. switch to Probe position.
   8. Detector calibration is complete.

B. 4528 Detector (0-10%)
   1. Set Probe/Ref. Switch at top of chassis to Probe position.
   2. Set D.C. Voltmeter on 0-10 volt scale, insert leads in test jacks on detector top plate.
   3. Turn Coarse Zero Adjustment (marked C on detector face) to get meter reading as close as possible to 50% of water percentage obtained in grindout. Use fine zero (marked F on detector face) for accuracy (i.e. if grindout showed .3 percent water, then adjust coarse/fine zero adjustments to get reading of .15 on volt meter.)
   5. Adjust span control to make reading on volt meter 5 volts higher than number used in step 3 (i.e. if grindout was .3 and the volt meter was adjusted to read .15 in Step C, adjust span control to make volt meter read 5.15.)
   6. Remove volt meter.
   7. Move Probe/Ref. Switch to Probe position.
   8. Detector calibration is complete.

NOTE: Circuitry in 10% 4728 readout will double the input voltages from 4528 for both readout and control purposes.

C. 4528 Detector (0-20%)
   1. Set Probe/Ref. Switch at top of chassis to Probe position.
   2. Set D.C. Voltmeter on 0-10 volt scale, insert leads in test jacks on detector top plate.
   3. Turn Coarse Zero Adjustment (marked C on detector face) to get meter reading as close as possible to 25% of water percentage obtained in grindout. Use fine zero (marked F on detector face) for accuracy (i.e. if grindout showed .4 percent water, then adjust coarse/fine zero adjustments to get reading of .1 on volt meter.)
   5. Adjust span control to make reading on volt meter 5 volts higher than number used in Step 3 (i.e. if grindout was .4 and the volt meter was adjusted to read .1 in Step C, adjust span control to make volt meter read 5.1.)
   6. Remove volt meter.
   7. Move Probe/Ref. Switch to Probe position.
   8. Detector calibration is complete.

NOTE: Circuitry in 20% 4728 readout will quadruple the input voltages from 4528 for both readout and control purposes.
5. **A. 4728 Indicator**
   1. Locate small numbers in window directly above Time Delay Switch shaft. Multiply the number by 10 to calculate time delay that will occur in seconds before control relay operates after BS&W limit setting is exceeded. Turn switch shaft to desired number.
   2. Pull Down on BS&W Set Point Switch. Turn set point adjust knob to desired relay actuation water percentage point. Release switch. Unit will switch to bad oil condition if water in probe exceeds limit setting. Control relay will operate after dialed in time delay period is exceeded.

6. **A. 4528-5A Detector (0-5v, 4-20 mA output)**
   1. Connect 24 volts DC to power terminals.
   2. Fill probe with produced oil, preferably containing less than 1% water.
   3. Plug DC volt meter into red and black sockets.
   4. Flip Probe/Reference switch to “Probe” position.
   5. Adjust coarse and fine adjustments until volt meter reads zero.
   6. Remove volt meter from test sockets. Turn it to milliampere setting and connect to “signal” terminals.
   7. Adjust 4-20 mA pot to get reading of 4 mA on meter.
   9. Adjust span pot to get reading of 20 mA on meter.
   10. Flip Probe/Reference switch to “Probe” position.
   11. Remove volt meter from signal terminals. Turn it back to voltage setting and reinsert leads into red and black sockets.
   12. Run a “shake-out” on oil to determine amount of water in it.
   13. Turn Coarse/Fine tuning adjustments as required to make volt meter read the water cut.
   14. Remove volt meter.
   15. Connect field wiring as required to the signal terminals for 4-20 mA output.

**NOTES:**

1. This procedure initially sets the detector with 0-5 volts to which you adjust the 4-20 mA output, then the reading is offset as required to match the water cut of the oil in the probe.
2. The 4-20 mA loop is internally powered from the 4528-A. DO NOT USE an external loop power source.
3. The 4528-5A Detector Card is designed to supply a 4-20 mA signal direct to a PLC, external readout device. It is not designed to be used with a Model 4728 Readout Unit.
4. The 4528-5A requires 24 V.D.C. to operate. Do not attempt to use the 12 volt D.C. output from a Model 4728 Readout.
5. Maximum Loop Resistance is 250 ohms.
6. Shielded, twisted pair wire is recommended for the 4-20 mA output. Ground the shield at the detector only.
**Detector Calibration - Type A**

In July 1993 the 4528 Detector was changed to no longer have a negative output. An empty probe or low Dk will cause the unit to read zero. A shortened probe or a probe full of water will read bad oil. The coarse and fine adjustments were changed from variable capacitors to 25 turn pots. The single four point terminal strip on the bottom of the P.C. Card was changed to two colored two point connectors.

**Calibration 4528 Detector 0-5%**

1. Connect power and probe detector chassis/indicator unit as shown on the interconnecting wiring diagram.
2. Turn on power/system to cause oil to flow through probe. Allow flow to stabilize.
3. Take grindout of water in oil. For calibration purposes the oil should preferably have less than 1% water in it.
4. Apply power to Model 4728 indicator unit. Ignore lights until calibration is complete.
5. **A. 4528 Detector**
   1. Set probe/ref. switch at top of chassis to probe position.
   2. Set DC volt meter on 0-10 volt scale. Insert leads into test jacks on detector face or watch digital readout on face of Model 4728 indicator unit.
   3. Turn the fine zero (marked ZERO F) clockwise (CW) 25 turns until the pot is fully CW. Full clockwise is indicated by a “clicking” feel and sound when the pot is turned.
   4. Turn the fine zero back counter clockwise (CCW) approximately 10 turns.
   5. Turn the coarse zero pot (marked ZERO C) 25 turns full counter clockwise. Listen for clicks.
   6. Turn the coarse zero CW until the reading is at or near the grindout value. Do not tune through zero. Always approach the grindout value from the CW direction.
   7. Next, turn the fine zero to get complete agreement of the displayed reading to the grindout value. For example if the grindout was 0.3, then the volt meter/indicator should read 0.3.

   **NOTE:** Due to calibration differences, the volt meter and indicator readings may not read exactly the same.

   8. Move Probe/Ref. switch to Ref. position.
   9. Adjust span control to make reading show 5.00 higher than the grindout. (i.e. if grindout was .3 span control is adjusted to show reading of 5.30.)

   Remove volt meter. Move Probe/Ref. switch to probe position.

6. **A. 4728 Readout Unit**
   1. Pull and hold the S&W/Set Point Switch down. Turn set point adjust knob to obtain reading at which monitor is to divert. Release switch.
   2. Turn the time delay switch in lower right with a small screwdriver to set time delay for output relay to actuate after excess S&W light comes on. Multiply number in window above screwdriver slot by 10 to get time delay in seconds.
7. Calibration is complete.
Detector Calibration - Type A (cont')

Calibration 4528 Detector 0-10%
1. Connect power and probe detector chassis/indicator unit as shown on the interconnecting wiring diagram.
2. Turn on power/system to cause oil to flow through probe. Allow flow to stabilize.
3. Take grindout of water in oil. For calibration purposes the oil should preferably have less than 1% water in it.
4. Apply power to Model 4728 indicator unit. Ignore lights until calibration is complete.
5. A. 4528 Detector
   1. Set probe/ref. switch at top of chassis to probe position.
   2. Set DC volt meter on 0-10 volt scale. Insert leads into test jacks on detector face or watch digital readout on face of Model 4728 indicator unit.
   3. Turn the fine zero (marked ZERO F) clockwise (CW) 25 turns until the pot is fully CW. Full clockwise is indicated by a "clicking" feel and sound when the pot is turned.
   4. Turn the fine zero back counter clockwise (CCW) approximately 10 turns.
   5. Turn the coarse zero pot (marked ZERO C) 25 turns full counter clockwise. Listen for clicks.
   6. Turn the coarse zero CW until the reading is at or near 1/2 of the grindout value. Do not tune through zero. Always approach the grindout value from the CW direction.
   7. Next, turn the fine zero to get complete agreement of the displayed reading to 1/2 of the grindout value. For example if the grindout was .3, the volt meter/indicator should read 0.15.
   
   NOTE: Due to calibration differences, the volt meter and indicator readings may not read exactly the same.
8. Move Probe/Ref. switch to Ref. position.
9. Adjust span control to make reading show 5.00 plus 1/2 the grindout. (i.e. if grindout was .3 span control is adjusted to show reading of 5.15.

6. A. 4728 Readout Unit
   1. Pull and hold the S&W/Set Point Switch down. Turn set point adjust knob to obtain reading at which monitor is to divert. Release switch.
   2. Turn the time delay switch in lower right with a small screwdriver to set time delay for output relay to actuate after excess S&W light comes on. Multiply number in window above screwdriver slot by 10 to get time delay in seconds.
7. Calibration is complete.
1. A. Calibration 4528-X A With 4-20 mA Module Mounted “Piggy Back” on Detector Card
   1. Remove Detector aluminum face plate by removing the three 6-32 mounting screws and the bottom
      screw on P.C. Card.
   2. Mount the P.C. Card in the condulet by using the short screws removed from the Detector assembly.
      Be sure the upper left screw at 10 o’clock is tight as this screw “grounds” the P.C. Card to the condulet.
      Retain all screws for future use.
   3. Connect 24 V.D.C. to the left terminal block of the detector. Observe polarity. Press clip (on probe
      wire) onto the stud coming into condulet from probe.
   4. Turn on power/system to cause oil to flow through the probe. Allow flow to stabilize. For calibration
      purposes the oil should preferably have less than 1% water in it.
   5. Set Probe/Ref. switch at top of chassis to probe position.
   6. Set a DC volt meter to 0-10 volt scale. Insert leads into test jacks on detector face.
   7. Turn the Fine Zero (marked ZERO F) clockwise (CW) 25 turns until the pot is fully CW. Full clockwise
      is indicated by a “clicking feel and sound when the pot is turned.
   8. Turn the fine zero back counterclockwise (CCW) approximately 10 turns.
   9. Turn the coarse zero pot (marked ZERO C) 25 turns full counterclockwise. Listen for clicks.
10. Turn the coarse zero CW until the volt meter reads 0.00 to 0.05. Do not turn pot past point where
    numbers stop getting smaller.
11. Next, turn the fine zero to get as small a reading possible on volt meter.
12. Move Probe/Ref. switch to Ref. position.
13. Adjust output span control to make volt meter show 5.00 volts.
14. Move Probe/Ref. switch to Probe position.
15. Remove volt meter leads from test sockets. Turn volt meter to milliampere setting and connect leads
    to “signal” terminals.
16. Adjust the single, small blue pot (R1) on piggy-back module to get reading of 4 mA on meter.
17. Reinstall Detector face plate using the long 6-32 screws at the 10 o’clock and 2 o’clock positions and
    the short screws at the middle and bottom.
18. Remove volt meter leads from signal terminals. Turn volt meter back to voltage setting and insert
    leads into red and black sockets.
19. Run a “shake-out” of oil going through probe to determine amount of water in it.
20. On a 5% Detector turn COARSE/FINE tuning adjustments as required to make volt meter read the
    water cut.
21. On a 10% Detector turn COARSE/FINE tuning adjustments as required to make volt meter read 1/2 the
    water cut.
22. On a 20% Detector turn COARSE/FINE tuning adjustments as required to make volt meter read 1/4 the
    water cut.
23. Remove volt meter.
24. Connect field wiring as required to the signal terminals for 4-20 mA output.

NOTES:
1. This procedure initially sets the detector with 0-5 volts to which you adjust the 4-20 mA output, then the
   reading is offset to match the amount of water in the oil in the probe.
2. The 4-20 mA loop is internally powered from the 4528-A. DO NOT USE an external loop power
   source. The 4528-5A Detector Card is designed to supply a 4-20 mA signal direct to an external
   readout device. It is not designed to be used with a Model 4728 Readout Unit.
3. Maximum Loop Resistance is 250 ohms.
4. Shielded, twisted pair wire is recommended for the 4-20 mA output. Ground the shield at one end of
   the wire only, preferably at the “Readout” end.
5. Starting in mid-year 2000, the 4 mA pot adjusting screw will be accessable through a hole, just to the
   right of the “test” wording, for adjustment without removing the aluminum detector face plate. Be
   aware that this adjusts the 4 mA only, the 20 mA is automatically adjusted electronically.
Detector Information - Types B & C

In April 1994 the type “A” Detector was modified to include a Hi/Low Fail-safe Switch. Type “B” was produced for a short time until a new Model “C” was finalized. The type “B” was designed to facilitate manufactured efficiencies on the PC Card. Type “C” is the current model in production as of October 1994. Calibration of the Type “B” & “C” are the same as for type “A”.

Type “C” Detector with Fail-safe Switch - This switch allows the output from the Detector Chassis to be tailored to the requirements of the customer. The Fail-safe Switch is located on the upper right side of the printed circuit board under the cover plate. The normal position of the switch is in the Low Fail-safe position and is so shipped from the factory. Due to the functionality of the detector output when in the High Fail-safe position, care should be observed when using it to prevent possible undesired readings. Below is a chart showing the detector output under certain conditions with the switch in either the low or high Fail-safe position.

<table>
<thead>
<tr>
<th>Conditions</th>
<th>Low Fail-safe</th>
<th>High Fail-safe</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overrange</td>
<td>8 to 9 Volts</td>
<td>8 to 9 Volts</td>
</tr>
<tr>
<td>Underrange</td>
<td>0 Volts</td>
<td>8 to 9 Volts</td>
</tr>
<tr>
<td>Open Probe</td>
<td>0 Volts</td>
<td>8 to 9 Volts</td>
</tr>
<tr>
<td>Shorted Probe</td>
<td>8 to 9 Volts</td>
<td>8 to 9 Volts</td>
</tr>
</tbody>
</table>

Note: All voltage readings are DC volts taken on the SIG+ and SIG- Terminals of the 4528 Chassis.

Installation Hints

- Always install probe up stream of dump valve anytime probe is mounted on oil line coming off treater, separator, etc. Never install downstream as gas will break out to some degree as oil goes from vessel pressure to lower line pressure after dump valve. These gas bubbles will be irregular in size and volume as oil flows through probe. Erratic monitor readings will result.
- Vertical flow through probe is recommended. Either up or down, but not horizontal. Water often will drop out of oil unless the flow velocity is very high, and if the probe is mounted horizontally in a slightly low spot, water will build up in probe with resulting erroneous readings.
- Always locate the oil sample removal point as close as possible to the probe. Preferably downstream of and below probe in elevation. Failure to have sample point and measuring point (probe) in close proximity can result in water measurement inaccuracies which often are flow rate sensitive.
- L.A.C.T. Systems should always have back pressure valves on both the “good” and “bad” oil lines leading from the L.A.C.T. Constant pressure on the oil in the probe is essential for close measurement.

Overrange - Approximately two times S&W range of the chassis.

Underrange - Approximately 2% below zero.

Open Probe - Chassis Pickup wire is not connected to the probe.

Shorted Probe - Occurs when electrical short exists in the probe.
## Trouble Shooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause</th>
</tr>
</thead>
</table>
| 4728 Readings fluctuate wildly during flow through probe, but are steady during no flow and shake out shows a steady amount of water. | 1. Gas in oil caused by having probe downstream of a vessel dump valve.  
2. Restricted suction to charge pump on L.A.C.T. unit resulting in cavitation and gas break out.  
3. Inner electrode probe is loose. |
| Output gradually goes up over a period of time (sometimes only a matter of days up to several months) with water cut staying relatively consistent | Normally caused by a buildup in probe such as paraffin, or a film being deposited by flow line chemicals. Often this can be determined by checking from the probe stud to ground for resistance and capacitance readings after removing the detector chasis.  
Resistance reading theoretically should be infinity, but good results are achievable down to 500,000 ohms. An empty probe should have a capacitance value of no more than 95 pf. A full probe with dry oil should measure between 135 pf to 200 pf depending on the Dk of the oil with high API gravity oils reading lowest and low API gravity oils reading highest. A digital volt meter set on low DC volts range should read less than .25 volts. A reading of any voltage indicates the probe insulators are becoming contaminated and should be changed. Normally, a monitor will operate in a normal manner up to .25 volts, but then the readings will become erratic. Solution to problem is elimination of coating build up causes or periodic cleaning of probe with possible changing out of the probe teflon insulators. |
| No reading or LED lights on 4728 | No power applied or fuse blown. |
| No output from 4528 detector with probe full of oil. | 1. No power or probe wire not attached to probe stud.  
**Note:** Starting in early 1994 a Hi/Low fail-safe switch was installed. The output will be 8-9 volts from the detector if the switch is in the hi fail-safe position and the probe wire is not attached to the probe.  
2. 4528 Detector Card is bad. Replace card. |
| 4-20 mA output varies rapidly while water cut is steady. | Heavy electrical static in air being picked up by 4-20 mA wiring. Use shielded twisted pair wire for 4-20 mA signal from 4728 Unit to external readout. Ground shield at 4728 Unit only. DO NOT ground shield at both ends of wire. |

## Recommended Spare Parts

1. 1/2 amp slo-blo fuses p/n 68108327  
2. Relay p/n 36017183  
3. Detector  
   - 0-5% p/n 81001164  
   - 0-10% p/n 81001160  
   - 0-20% p/n 81001161  
   - 0-5% (4-20mA) p/n 81001163  
   - 0-25% p/n 81001168
Measurements are in inches.
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The specifications contained herein are subject to change without notice and any user of said specifications should verify from the manufacturer that the specifications are currently in effect. Otherwise, the manufacturer assumes no responsibility for the use of specifications which may have been changed and are no longer in effect.

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